# Care instruction engineered hardwood flooring oiled

Floors in residential areas - sorted by manufacturer / ter Hürne / Wood, Laminate and Cork / Parquet & Cork oiled / care instruction / Instruction

# 📕 ter Hūrne

# **Preventive Measures**

In the entrance area it is necessary to lay down effective clean-walk zones with mats of an adequate size (at least 3 or 4 paces long), which must be regularly cleaned or exchanged. This stops a large amount of dirt being walked into the building and reduces the mechanical wear on the floor. Chairs with defective or missing foot-gliders, as well as unsuitable chair rollers, destroy not only the

surface protection, but also the floor itself, and therefore should be avoided. We urgently recommend using suitable chair and furniture foot-gliders (scratchnomore) as well as chair / furniture rollers (Type W in accordance with DIN EN 12528 and 12529). Chair and furniture foot-gliders must be regularly cleaned.

# **Post-installation Cleaning/Daily Cleaning**

For the removal of dirt caused by building and installation, as well as to remove daily dirt, dilute the recommended cleaner with water in a ratio of 1:200 and mop the floor with a slightly damp mop, which should be washed in this solution and well wrung out. Loose lying dust and fine dirt can, if necessary, be removed in between with Spraymax – quick and uncomplicated.

#### **Recommended Cleaner**

Wood Care for oiled floors

#### **Please note:**

for white oiled surfaces please use Wood Care for oiled floors white, to preserve the white pigmented surface.

# **Intensive Cleaning**

Remove coarse dirt by sweeping or vacuum-cleaner.

Use Intensive Cleaner for Wood & Cork in the recommended dilution. Spread the cleaning solution onto the floor using the Padmaster with the recommended pad and dissolve dirt and the remains of care products directly afterwards by scrubbing. For larger areas use a monodisc machine SRP, or the Floorboy, instead of the Padmaster, whereby "pools" should not be allowed to form. Take up the entire dirty solution immediately with a wet/dry vacuum-cleaner (e.g. a Spay-cleaner with a hard-floor adapter), in exceptional circumstances dry, absorbent mops can be used. Afterwards remove any remains of cleaning product with clear water, using a slightly damp mop. Following intensive cleaning it is necessary to re-oil the surface as soon as the surface has dried completely.

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#### **Recommended Dilution**

1:1 - 1:3

#### **Recommended Pad**

green

#### Attention:

always work on the floor in sections. If possible, carry out the cleaning in pairs, whereby the first person dissolves the care-film and the second immediately vacuums up the resulting dirty solution. Do not moisten sensitive areas (e.g. lacquered or natural furniture and doors) with the cleaning solution.

Tape off any metal surfaces, expansion joints/transition profiles etc. within the floor area before carrying out strip-cleaning. Restrict the soak-in time to an absolute minimum and never leave the floor wet for a longer time.

Check the surface of the floor beforehand for any open joints. A classic wet strip-cleaning should be avoided as long as possible.

# **Re-oiling with Premium Care Oil**

To begin with, an intensive cleaning of the wood floor is required. After the floor has dried completely, the entire surface should be treated with Premium Care Oil. Apply the Premium Care Oil evenly and thinly with a fluff-free cloth onto the floor. After leaving the oil to soak in for 15 minutes polish the oil film out completely, thereby removing any excess. We recommend using a monodisc machine (e.g. Dr. Schutz SRP1), or the Floorboy with a white pad. After polishing the floor must have an even satin-matt appearance. If necessary, polish out the excess oil directly afterwards with absorbent cloths. After drying (minimum 12 hours) the floor can be used again.

#### **Please note:**

for white oiled surfaces please use euku refresher classic white. That is the best way to refresh your white pigmented floor.

Not recommended for floors without deepening of color.

# Removing stains, heel marks & scratches

For partial repairs, e.g. of scratches, Premium Care Oil/euku refresher classic white should be used. For this purpose the surface must be clean, dry and free of grease. Apply the oil directly onto the floor and spread it thinly and evenly with a white pad. Remove any excess oil with a felt pad or cotton cloth so that none remains.

Remove greasy stains, heel marks and stubborn dirt with undiluted cleaning product and a scratch-free white pad. Afterwards go over the floor with clear water, using a slightly damp mop, until all the dirt and remains of the cleaning product have been completely wiped up.

#### **Recommended Cleaner**

Marken der Dr. Schutz GROUP Dr. Schutz eu (ula scratchnomore

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- Wood Care for oiled floors

# **Important Notes**

Wood and Cork floors

should never be wet or even damp for a longer time, because they absorb water and can thereby change shape or become grey. That is why, when doing day-to-day cleaning, always take care to do this either dry (with a mop or vacuum-cleaner) or only slightly damp (i.e. with well wrung-out mops), making sure that no "pools" are allowed to form. Newly laid floors should only be cleaned dry in the first 1-2 weeks.

Wood and cork floors react to the conditions of their surroundings (especially to relative humidity) with corresponding moisture changes. This leads to either shrinkage (in the case of low humidity) or swelling (in the case of high humidity) with consequential effects (e.g. gaps forming). Therefore make sure that the relative humidity in rooms where wood or cork floors have been laid only varies between 50 and 60 % at approx. 20°C all year round. If necessary, take measures to ventilate / heat the room, or else take measures to increase the humidity. These atmospheric conditions not only have a positive effect on your floor, but also on furnishings made of wood, musical instruments, paintings and your personal well-being, too.

Coloured products (e.g. hair dyes, wound disinfectants) as well as plasticizer migration (e.g. from rubber) can lead to irreversible discoloration of the surface. Therefore avoid contact with these products on the floor.

But principally our advice for all kinds of floors and sealers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

Metal contact can lead to black discoloration if water affects wood floors. Avoid contact by using plastic protectors.

On industrially pre-impregnated ready-to-lay wooden floors the joints must be oiled after laying to prevent water penetrating.

Avoid excessive water ingress with floating floor coverings.

The use of steam cleaning machines is not recommended, as they can lead to irreversible damage to the floor.

Please also pay attention to the Product Information Sheets of the above-mentioned products!

These cleaning and care instructions comprise general recommendations, after consultation with the floor manufacturers, for the maintenance of the floor taking into account the requirements drawn up with regard to a specific building. **By handing over these cleaning and care instructions to his/her customer, the floor specialist is complying with the regulations when laying a new floor of DIN norms 18 356 - wood and parquet floors - and 18 365 - working with floor coverings.** If you have any further questions about cleaning and care of resilient floors, or are interested in cleaning instructions for other floors, please contact our advice on technical applications, or visit our website under www.dr-schutz.com.

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Previous cleaning and care instructions are superseded by the publication of this version and are no longer valid.

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