

# Care instruction lacquered wood

Floors in commercial areas - sorted by manufacturer / Bennett & Jones / Lacquered wood & cork floors / care instruction / Instruction



## BENNETT & JONES

Fine Handmade Wood Flooring

### Preventive Measures

In the entrance area it is necessary to lay down effective clean-walk zones with mats of an adequate size (at least 3 or 4 paces long), which must be regularly cleaned or exchanged. This stops a large amount of dirt being walked into the building and reduces the mechanical wear on the floor.

Chairs with defective or missing foot-gliders, as well as unsuitable chair rollers, destroy not only the surface protection, but also the floor itself, and therefore should be avoided. We urgently recommend using suitable chair and furniture foot-gliders (scratchnomore) as well as chair / furniture rollers (Type W in accordance with DIN EN 12528 and 12529). Chair and furniture foot-gliders must be regularly cleaned.

### Post-installation Cleaning/Daily Cleaning

For the removal of dirt caused by building and installation, as well as to remove daily dirt, dilute the recommended cleaner with water in a ratio of 1:200 and mop the floor with a slightly damp mop, which should be washed in this solution and well wrung out. Loose lying dust and fine dirt can, if necessary, be removed in between with Spraymax - quick and uncomplicated.

#### **Recommended Cleaner**

Wood & Cork Floor Cleaner

### Initial care / Refreshing

For the protection of the floor, in order to make day-to-day cleaning easier and to prolong the life of the floor, initial care or refreshing must be applied directly following the post-installation/strip-cleaning.

Initial care, or refreshing of the floor is carried out with the recommended product. The respective product is applied, after thorough cleaning and the complete removal of any dirt and cleaning product remains, with a fluff-free mop or Polish Applicator in a thin, even film onto the completely dry floor. This reduces friction, makes regular day-to-day cleaning easier and refreshes old, dull floors again.

The resulting care-film can be refreshed, as required in the course of the floor's use, after thorough cleaning beforehand with Wood Floor Deep Clean, which renews the treatment. If refreshing does not lead to the desired improvement in appearance, then an intensive cleaning of the floor is necessary.

## **Recommended Products**

### Floor Mat

The care cycle is oriented towards the degree of use and wear:

- a) Lightly used floors (e.g. in living rooms and bedrooms, offices not frequented by the public) as required once or twice a year.
- b) Medium used floors (e.g. in corridors, on stairs, in offices frequented by the public) as required every 3 to 6 months, more heavily frequented areas more often.
- c) Heavily used floors (e.g. in restaurants, shops, department stores, schools and dance-floors) every 4 to 8 weeks, especially frequented areas also more often.

## **Intensive Cleaning**

Remove coarse dirt by sweeping or vacuum-cleaner.

Spread Intensive Cleaner for Wood & Cork in the recommended dilution onto the floor with a wide mop, or using the Padmaster with recommended pad, whereby „pools“ should not be allowed to form. Dissolve the care film after allowing the cleaner to soak in for max. 10 minutes with the Padmaster and the recommended pad, for larger areas use a monodisc machine SRP or Floorboy instead of the Padmaster. Take up the entire dirty solution immediately with a wet/dry vacuum-cleaner (e.g. a spray-cleaner with a hard-floor nozzle), in exceptional circumstances dry, absorbent mops can be used. Afterwards remove any remains of cleaning product with clear water, using a slightly damp mop. Following intensive cleaning it is necessary to carry out initial care of the surface with Floor Mat, as soon as the surface has dried completely.

## **Recommended Dilution**

undiluted

## **Recommended Pad**

white

For very stubborn stains a red pad can be used instead of a white pad, in combination with a monodisc machine SRP, or with a Floorboys.

## **Attention:**

always work on the floor in sections. If possible, carry out the cleaning in pairs, whereby the first person dissolves the care-film and the second immediately vacuums up the resulting dirty solution. Do not moisten sensitive areas (e.g. lacquered or natural furniture and doors) with the cleaning solution.

Tape off any metal surfaces, expansion joints/transition profiles etc. within the floor area before carrying out strip-cleaning. Restrict the soak-in time to an absolute minimum and never leave the floor wet for a longer time.

Check the surface of the floor beforehand for any open joints. A classic wet strip-cleaning should be avoided as long as possible.

Before carrying out strip-cleaning, check the floor surface for cracks in the lacquer.

Allowing the product to soak in for longer on water-based sealing lacquer can lead to the temporary formation of milky stains.

### **Removing stains, heel marks & scratches**

Remove greasy stains, heel marks and stubborn dirt with undiluted cleaning product and a scratch-free white pad. Afterwards go over the floor with clear water, using a slightly damp mop, until all the dirt and remains of the cleaning product have been completely wiped up.

#### **Recommended Cleaner**

- Wood & Cork Floor Cleaner
- Elatex

Because Elatex / USR Stain Remover and PU / Waxnomor Cleaner will also dissolve the care film, it is necessary to reapply the initial care product to the treated spot by mopping it with a cloth moistened with the product, after removing dirt and any remnants of cleaning product.

### **Important Notes**

Wood and Cork floors

should never be wet or even damp for a longer time, because they absorb water and can thereby change shape or become grey. That is why, when doing day-to-day cleaning, always take care to do this either dry (with a mop or vacuum-cleaner) or only slightly damp (i.e. with well wrung-out mops), making sure that no „pools“ are allowed to form. Newly laid floors should only be cleaned dry in the first 1-2 weeks.

Avoid excessive water ingress with floating floor coverings.

Wood and cork floors react to the conditions of their surroundings (especially to relative humidity) with corresponding moisture changes. This leads to either shrinkage (in the case of low humidity) or swelling (in the case of high humidity) with consequential effects (e.g. gaps forming). Therefore make sure that the relative humidity in rooms where wood or cork floors have been laid only varies between 50 and 60 % at approx. 20°C all year round. If necessary, take measures to ventilate / heat the room, or else take measures to increase the humidity. These atmospheric conditions not only have a positive effect on your floor, but also on furnishings made of wood, musical instruments, paintings and your personal well-being, too.

Wooden floors more or less change their color under the influence of light. This normal reaction depends on the type of wood present and the intensity of the light.

The more gently the floor is treated in the first few days, the longer the surface will last.

Coloured products (e.g. hair dyes, wound disinfectants) as well as plasticizer migration (e.g. from rubber) can lead to irreversible discoloration of the surface. Therefore avoid contact with these products on the floor.

But principally our advice for all kinds of floors and sealers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

Metal contact can lead to black discoloration if water affects wood floors. Avoid contact by using plastic protectors.

The use of steam cleaning machines is not recommended, as they can lead to irreversible damage to the floor.

The ready-to-lay wood floor must have been impregnated at the edges by the factory, or after laying the joints must be impregnated against the penetration of water.

Also pay attention to the Product Information Sheets of the above-mentioned products!

These cleaning and care instructions comprise general recommendations, after consultation with the floor manufacturers, for the maintenance of the floor taking into account the requirements drawn up with regard to a specific building. **By handing over these cleaning and care instructions to his/her customer, the floor specialist is complying with the regulations when laying a new floor of DIN norms 18 356 - wood and parquet floors - and 18 365 - working with floor coverings.** If you have any further questions about cleaning and care of resilient floors, or are interested in cleaning instructions for other floors, please contact our advice on technical applications, or visit our website under [www.dr-schutz.com](http://www.dr-schutz.com).

Dr. Schutz GmbH  
Holbeinstr. 17  
D-53175 Bonn  
Tel. (0228) 95352-0  
[www.dr-schutz.com](http://www.dr-schutz.com)

Advice on technical applications:  
Tel. (05152) 9779-16  
E-Mail [technik@dr-schutz.com](mailto:technik@dr-schutz.com)

Previous cleaning and care instructions are superseded by the publication of this version and are no longer valid.

Version: 07/2024