

# Care instruction luxury vinyl flooring Pro

Floors in commercial areas - sorted by manufacturer / ter Hürne / Soya Design Vinyl / Pro / Office & Hospitality / Maintenance Guide / Instruction



## Preventive Measures

In the entrance area it is necessary to establish clean-walking zones, in which sufficiently large and effective floor mats must be laid, which must also be regularly cleaned or exchanged. This prevents a great deal of dirt from being walked into the building and reduces the mechanical wear on the floor.

Chairs with defective or missing chair-gliders, as well as unsuitable castors destroy not only the surface protection but also the floor covering itself and are therefore to be avoided. We urgently recommend fitting suitable chair or furniture gliders (e.g. scratchnomore, [www.https://www.dr-schutz.com/scratchnomore](http://www.https://www.dr-schutz.com/scratchnomore)), or alternatively soft chair/furniture castors (Type W according to German norms DIN EN 12528 and 12529).

In areas of high specific loads, we recommend providing additional suitable protection, e.g. we recommend polycarbonate mats under hand disinfectant dispensers and tyres.

## Post-installation cleaning

To remove dirt and remnants of laying and construction work, the newly laid floor must undergo strip-cleaning before initial care is applied. This work, like the subsequent sealing, must be carried out by a qualified, specialist company. You will find further information in our recommendations for building up resilient floors, with reference to specific floor coverings.

If the floor is not sealed after installation, it must be mechanically cleaned with PU Cleaner (1:10) and red Superpad or scrubbing brush, followed by neutralisation.

## Sealing

In areas with particularly high foot traffic, the floor should be sealed with Dr. Schutz PU Sealer (in the desired gloss level) immediately after installation. This gives the floor a particularly hard-wearing long-term protection with excellent resistance to colourless chemicals and the best possible protection against scratches caused by mechanical stress. Dirt adhesion and maintenance requirements are significantly reduced. The sealing work must be carried out by a trained specialist company.

## Daily Cleaning

Removal of dust: remove loose dirt and dust using a slightly damp mop

Manual wet cleaning or by machine

For the removal of sticky stains, dilute the recommended cleaner as specified and clean the floor as

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follows:

- wet cleaning process with a suitable mop (e.g. the Professional Mop System) or using a cleaning machine (e.g. the Premium F2). Areas which have to undergo regular disinfectant cleaning must be treated with a concentrated disinfectant (tested according to the guidelines of List DGHM and VAH).

### **Recommended cleaners:**

PU Cleaner

### **Recommended dilution:**

1:200

### **Machine Cleaning/interim cleaning**

If sticky stains cannot be removed by manual mopping, we recommend carrying out machine cleaning with the recommended cleaner, diluted with water in a ratio corresponding to the degree of soiling, using a scrubbing/cleaning machine, or monodisc-machine SRP and red superpad in the Cleaner-process (on floors laid without adhesive). This process is also suitable for interim cleaning at regular intervals.

### **Recommended cleaners:**

PU Cleaner

### **Recommended dilution:**

1:50-1:100

## **Removing stains, heel marks & scratches**

Stubborn stains and rubber heel marks, which cannot be removed during day-to-day maintenance, can be eliminated by using our recommended product with a cloth or scratch-free pad. Subsequently mop the floor with clear water. Remove stains as speedily as possible, as certain kinds of stain migrate into the floor over time and can then only be removed with difficulty or incompletely.

### **Recommended Products:**

PU / Waxnomor Cleaner, concentrated

Elatex

## **Strip-Cleaning**

Strip-cleaning of the floor covering is deemed necessary:

in order to remove stubborn stains and residues which cannot be removed by day-to-day maintenance cleaning.

For this purpose mop the floor with Clean & Strip in the recommended dilution and, after allowing it to soak in for the stipulated time, use the recommended tools, appliances and pads to scrub the area.

### **Recommended Cleaners:**

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Clean & Strip, diluted 1:5 with water

### **Soak-in time**

10 - 15 minutes

### **Recommended Pad:**

Red Superpad, gritbrush red or scrubbing brush

### **Recommended Appliances:**

Mono-disc machine SRP

### **Neutralisation**

Take up the dirty solution completely with an absorbing wide mop, or a water-suction vacuum-cleaner e.g. Dr.Schutz Wet/Dry Vacuum-cleaner PS 27 and subsequently neutralize the floor with clear, if possible warm water, until all residues of dirt and old cleaning products have been completely removed (when the mopping water no longer foams!).

If, subsequent to strip-cleaning, initial care, or renovation with a PU sealer product is recommended, then this strip-cleaning and the subsequent sealing with the PU Sealer product must be carried out by a specialized company with trained professionals, in accordance with the recommendations for building up resilient floors.

## **Maintenance Cleaning**

Renovation: in the course of time, above all in areas of high traffic, the surface finish is diminished or damaged. This leads to more effort needed for cleaning and is detrimental to the floor's appearance. In order to make day-to-day cleaning easier, to protect the floor and refresh its appearance, a timely renovation is necessary.

For this purpose the floor is sealed with PU Sealer /Waxnomor. This long-term sealer is extremely hard-wearing and has excellent resistance against colourless disinfectants and other colourless chemicals. The sealing work must be carried out by trained professionals from a specialist company. More details about how to prepare the subsurface appropriately and professionally, as well as sealing work can be found in our recommendations for resilient floors.

## **Important Notes**

The maintenance system presented assumes that the floor covering has been laid in a professional way, with tightly closed seam areas. Cleaning measures involving large amounts of water should be avoided as far as possible. Similarly, pools and standing wetness should not be allowed to form on the surface. If necessary the influence of moisture on the seam areas and glued joints of adjoining panels can be minimized by spraying the cleaning solution with a pressure-pump sprayer, applied evenly onto the floor.

If the non-slip property of a floor (rating group R10 or higher) is to be further guaranteed, then we absolutely advise you not to apply initial care, or to renovate the floor with a polymer finish or a permanent sealer.

Staining products (e.g. Hair dyes, disinfection agents) as well as softeners (e.g. coming from rubber,

plastic) might lead to an irreversible discoloration of the surface. Avoid contact.

But principally our advice for all kinds of floors and sealers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

Please also pay attention to the Product Information Sheets of the above-mentioned products!

Carpets should not be laid on the sealed surface until after about 7 days hardening.

Furniture and other furnishings should be carefully moved back into the room.

The sealed area should not be mopped wet in the first 3 days afterwards.

Adhesive tapes (e.g. for taping down covers of other manual work) should not be used until the PU Sealer has hardened completely (after 7 days). Use only suitable adhesive tapes (e.g. Dr. Schutz Pro Tape). Unsuitable adhesive tapes or improper use can lead to the sealer becoming peeling off.

These cleaning and care instructions are an integral part of the general recommendations for the maintenance of the floor covering, coordinated with the floor manufacturers, taking into account the given requirements specific to the building in question. By passing on these cleaning and care instructions to his client, the floor installer fulfills the regulations of German norm DIN 18 365 for laying a new floor covering. If you have any further questions about the right cleaning and care of resilient floor coverings, or if you are interested in instructions for other floor coverings, please seek our advice on technical applications, or visit our website under [www.dr-schutz.com](http://www.dr-schutz.com).

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With the publication of this version the previous cleaning and care instructions are super-seded and no longer valid.

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